



UNCLASSIFIED



USSOCOM United States Special Operations Command Care Coalition Wounded Warrior Program

USSOCOM
★★★★★



Care
Coalition

Community Outreach
May 2015

UNCLASSIFIED



UNCLASSIFIED



Mission

Fill gaps in services provided by the Department of Defense and Department of Veterans' Affairs.

- Accomplished through the utilization of existing non-profit (501C3) and community programs.
- Cases come to Community Outreach primarily through the Recovery Care Coordinators. But may also come through Unit Chaplains, Nurse Case Managers, and Family Readiness.

UNCLASSIFIED



UNCLASSIFIED



Case Assessment

- Legal/Ethical matters.
 - o Protect the Service Member.
 - o Protect the Command and Unit.
 - o Protect the Non-Profit.
- Non-Profit mission statements.
 - o Who is the Service Member? (Branch/Unit/Background/Rank/Location)
 - o How was he/she injured/ill? (Combat/non-Combat/Service Connected)
 - o What does he/she need? (Travel/Equipment/non-TRICARE/crisis)
- Utilize existing programs.
 - o Attempted 100% success rate in applications sent out through understanding the case and the non-profit programs.

UNCLASSIFIED



UNCLASSIFIED



Sample Case

- A Service Member (SM) stationed at Joint Base Lewis McChord incurs severe injuries in a combat theater. Once he is evacuated stateside, he will be receiving long term treatment at San Antonio Military Medical Center (SAMMC) on Joint Base Sam Houston. SM is married with no children.
- Upon arrival to SAMMC, SM and spouse realize they may be there for up to one year.

UNCLASSIFIED



UNCLASSIFIED



Sample Case

- Spouse flight to bedside, lodging upon arrival, and M&E provided by DoD.
- Rental Car.
- POV Shipment.
- Spouse flight home for respite (DoD or NFE).
- Family member flight to stand in for NMA.
- Hunting trip.
- Trip home (DoD and NFE).
- Adaptive/Non-Adaptive Sports Equipment.
- Non-covered home adaptations.

UNCLASSIFIED



UNCLASSIFIED



Common Requests

- Travel: flights, hotels, rental cars
- Gas cards/lodging (100 mile rule)
- Athletic equipment (adaptive and non-adaptive)
- Non-government funded medical equipment
- Home/vehicle adaptations
- Service dogs
- Financial Crisis
- Recreational Events
- Funeral and Memorial

UNCLASSIFIED



UNCLASSIFIED



Questions?

UNCLASSIFIED